

# C\_FSM\_2211

### **SAP Field Service Management Certification Questions & Answers**



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# C\_FSM\_2211 Practice Test

ERPPrep.com's C\_FSM\_2211 PDF is a comprehensive compilation of questions and answers that have been developed by our team of SAP Field Service Management experts and experienced professionals. To prepare for the actual exam, all you need is to study the content of this exam questions. You can identify the weak area with our premium C\_FSM\_2211 practice exams and help you to provide more focus on each syllabus topic covered. This method will help you to boost your confidence to pass the SAP Field Service Management certification with a better score.

## C FSM 2211 Questions and Answers Set

#### Question: 1

How does the data loader help you prepare and send data to the SAP Field Service Management cloud database?

There are 2 correct answers to this question.

- a) You can use it to download a template for a selected data object type.
- b) You can use it to upload a formatted and populated data record file.
- c) You can use it to download a list of master data object records.
- d) You can use it to define and upload new custom data objects.

Answer: a, b

#### Question: 2

Which actions are possible when you are using the data loader? There are 2 correct answers to this question.

- a) Generate a sample upload file.
- b) Enable data validation rules.
- c) Export existing master records.
- d) Choose a data update option.

Answer: a, d

#### Question: 3

In what way do business rules enhance customer service experiences in SAP Field Service Management?

There are 2 correct answers to this question.

- a) By ensuring faster response times to service requests.
- b) By requiring customers to provide detailed service feedback.
- c) By automating routine tasks and decision-making processes.
- d) By increasing the time taken for service call resolution.

Answer: a, c



#### Question: 4

Which functionalities does the data sync rule enable for mobile application? There are 2 correct answers to this question.

- a) Stores data in the native device cloud storage
- b) Decreases application memory usage
- c) Controls the information stored in offline mode
- d) Increases security measures

Answer: b, c

#### Question: 5

Which basic settings do you need to fill out when creating a dashboard report? There are 3 correct answers to this question.

- a) Sample Chart
- b) Chart Title
- c) Chart Type
- d) Query Title
- e) Object Type

Answer: a, b, c

#### Question: 6

What are the benefits of using data sync rules?

There are 3 correct answers to this question.

- a) Decrease bandwidth used while syncing technician devices.
- b) Decrease application memory usage on mobile devices.
- c) Improve equipment and item searches.
- d) Provide security measures for Web-based applications.
- e) Control what information is stored in the cloud database.

Answer: a, b, c

#### Question: 7

Which statement best describes the possibility to export offline data from the mobile app?

Please choose the correct answer.

- a) Offline data can be exported from the mobile app with administrator authorization.
- b) Offline data can be exported as soon as you have access to the mobile app.
- c) Offline data can be exported from the mobile app with technician authorization.
- d) Offline data remains encrypted on the device and CANNOT be exported from the mobile app.

Answer: d



#### Question: 8

Which objects in SAP ERP corresponds to the service call in SAP Field Service Management?

There are 2 correct answers to this question.

- a) Internal order
- b) Sales order
- c) Maintenance order
- d) Service order

Answer: c, d

#### Question: 9

How does the Planning and Dispatching module in SAP Field Service Management support the dispatcher?

There are 3 correct answers to this question.

- a) Drag-and-drop interface
- b) Easy-to-use code scanner function
- c) Map view planning capabilities
- d) Skills management
- e) Third-party integration via APIs

Answer: a, c, d

#### Question: 10

Which of the following are valid statuses for Smartform?

Please choose the correct answer.

- a) Editing, Deactivated, Released
- b) New, Editing, Archived
- c) New, Editing, Released
- d) Editing, Translation, Closed

Answer: a



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