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# C\_C4H450\_21

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**SAP Sales and Service Cloud Certification Questions & Answers**



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**C\_C4H450\_21**

**SAP Certified Integration Associate - SAP Sales and Service Cloud**  
**80 Questions Exam – 68% Cut Score – Duration of 180 minutes**

# C\_C4H450\_21 Practice Test

ERPPrep.com's C\_C4H450\_21 PDF is a comprehensive compilation of questions and answers that have been developed by our team of SAP Sales and Service Cloud experts and experienced professionals. To prepare for the actual exam, all you need is to study the content of this exam questions. You can identify the weak area with our premium C\_C4H450\_21 practice exams and help you to provide more focus on each syllabus topic covered. This method will help you to boost your confidence to pass the SAP Sales and Service Cloud certification with a better score.

## C\_C4H450\_21 Questions and Answers Set

### Question: 1

When is it recommended to use a middleware solution to integrate with SAP Sales and Service Cloud?

There are 2 correct answers to this question.

- a) When integration extensibility is a requirement
- b) When a mashup is embedded
- c) When prepackaged integration content is used
- d) When the source and target message structure are the same

**Answer: a, c**

### Question: 2

SAP's prepackaged integration content for SAP Sales and Service Cloud and SAP S/4HANA includes synchronous and asynchronous interfaces. Which SAP Sales and Service Cloud interfaces are synchronous?

There are 2 correct answers to this question.

- a) Business partner from SAP S/4HANA
- b) Ticket follow-up to SAP S/4HANA
- c) External pricing for quote to SAP S/4HANA
- d) Document flow from SAP S/4HANA

**Answer: c, d**

**Question: 3**

The recommended URL for the business partner service in SAP S/4HANA is:

https://<hostname>:<port>/sap/bc/srt/scs/sap/businesspartnersuitebulkreplic?sap-client=400

Where is this URL used in the configuration?

Please choose the correct answer.

- a) In SAP Cloud Integration, the destination address links to SAP S/4HANA.
- b) In the SAP Sales and Service Cloud outbound communication arrangement.
- c) In the transport settings of the SAP S/4HANA outbound service.
- d) In the SAP Sales and Service Cloud inbound communication arrangement.

**Answer: a**

**Question: 4**

What is a crucial aspect of monitoring in the integration of SAP Sales and Service Cloud?

Please choose the correct answer.

- a) Data backup frequency
- b) User activity logs
- c) Error tracking and resolution
- d) Storage utilization

**Answer: c**

**Question: 5**

Which error codes could be related to certificate errors in SAP Sales and Service Cloud?

There are 3 correct answers to this question.

- a) HTTP error 401
- b) ICM\_HTTP\_SSL\_ERROR
- c) ICM\_HTTP\_HOST\_UNKNOWN
- d) ICM\_HTTP\_SSL\_CERT\_MISMATCH
- e) ICM\_HTTP\_TIMEOUT

**Answer: a, b, d**

**Question: 6**

Where can you review a value mapping in SAP Cloud Integration?

Please choose the correct answer.

- a) Design --> Select Package --> Select Value Mapping
- b) Monitor --> Manage Integration Content --> Select Value Mapping
- c) Design --> Select Package --> Select Integration Flow --> Resources --> Select Value Mapping
- d) Monitor --> Manage Stores --> Select Store --> Select Value Mapping

**Answer: a**

**Question: 7**

When you integrate SAP S/4HANA with SAP Sales and Service Cloud, which ID mapping can you update manually?

There are 2 correct answers to this question.

- a) Product categories
- b) Opportunities
- c) Sales organization
- d) Account hierarchy

**Answer: a, c**

**Question: 8**

Which actions are required to integrate SAP S/4HANA with SAP Sales and Service Cloud using SAP Cloud Integration?

There are 2 correct answers to this question.

- a) Import the SAP S/4HANA root certificate into SAP Sales and Service Cloud.
- b) Import the SAP Cloud Integration server certificate into STRUST in SAP S/4HANA.
- c) Configure the web service proxy to use the SAP Cloud Integration root certificate.
- d) Import the SAP S/4HANA root certificate into the reverse proxy.

**Answer: b, d**

**Question: 9**

You added a new field to the product header data in SAP Sales and Service Cloud using the adaptation mode. Where do you upload the extended WSDL in your integration flow in SAP Cloud Integration?

There are 2 correct answers to this question.

- a) Runtime configuration -> Namespace Mapping section
- b) Resources -> Schema section
- c) Message mapping -> Edit message -> Replace message
- d) Externalized parameters -> Parameter section

**Answer: b, c**

**Question: 10**

In leveraging APIs for SAP Sales and Service Cloud, what is a primary consideration for ensuring effective integration?

Please choose the correct answer.

- a) API version control
- b) Load balancing
- c) Graphic user interface design
- d) Cross-platform compatibility

**Answer: a**

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