C_C4H320_34

SAP Commerce Cloud Business User Certification Questions & Answers

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SAP Certified Application Associate - SAP Commerce Cloud Business User
80 Questions Exam – 63% Cut Score – Duration of 180 minutes

C_C4H320_34 Practice Test

ERPPrep.com's C_C4H320_34 PDF is a comprehensive compilation of questions and answers that have been developed by our team of SAP Commerce Cloud Business User experts and experienced professionals. To prepare for the actual exam, all you need is to study the content of this exam questions. You can identify the weak area with our premium C_C4H320_34 practice exams and help you to provide more focus on each syllabus topic covered. This method will help you to boost your confidence to pass the SAP Commerce Cloud Business User certification with a better score.

C_C4H320_34 Questions and Answers Set

Question: 1

There are 2 graphical user interfaces for customer support: Assisted Service Mode (ASM) and Customer Support Cockpit in Backoffice. What additional features does the Customer Support Cockpit offer that are NOT available in the ASM?

There are 2 correct answers to this question.

a) Reply to customer tickets
b) Create a new customer account
c) View GDPR reports
d) Cancel orders

Answer: a, c

Question: 2

Which SAP Commerce items do you use to model a Business to Business (B2B) company?

There are 3 correct answers to this question.

a) Budgets
b) Units
c) Cost centers
d) Departments
e) Divisions

Answer: a, b, c

Question: 3

Which user interfaces can be used to change prices?

There are 2 correct answers to this question.

- a) Backoffice Customer Support Cockpit
- b) SmartEdit
- c) Backoffice Product Cockpit
- d) Backoffice Administration Cockpit

Answer: c, d

Question: 4

In Media Management of SAP Commerce Cloud, media format is an important concept. What is it typically used for?

There are 2 correct answers to this question.

- a) A media asset is displayed regardless of the size information, which is stored in the media format.
- b) A media format can store information needed to perform conversion on the assigned media.
- c) A media asset is displayed with the exact size information, which is stored in the media format.
- d) A media format contains a reference to the physical file, according to which the media is converted.

Answer: a, b

Question: 5

What are the features of the SAP BTP, Kyma runtime?

There are 2 correct answers to this question.

- a) Connection with SAP Commerce Cloud can be managed directly in Backoffice
- b) You can implement lambda in SAP Commerce Cloud to call microservices of the SAP BTP, Kyma runtime
- c) Customization and enhancement of SAP Commerce features can be implemented using SAP Commerce Extensions
- d) Event-based communication with SAP Commerce Cloud is supported

Answer: a, d

Question: 6

SAP Commerce Cloud includes basic Order Management (OM) related extensions and OMS module-related features. Which of the following features are provided by the basic order management (OM) related extensions?

There are 2 correct answers to this question.

 a) Replenishment and Scheduling
 b) A hub for integration with Fraud Service Providers
 c) Ability to pick, pack, label, and confirm shipments through the Backoffice Order Fulfillment Cockpit
 d) Sourcing and Allocation

Answer: a, b

Question: 7

What happens when you roll back to a saved version of a page in SmartEdit?

There are 2 correct answers to this question.

 a) You will have to save your current work otherwise it will be lost.
 b) Your unsaved work will be saved as a new version automatically.
 c) You will be able to edit the version you have recovered.
 d) You will not be able to edit the recovered version.

Answer: b, c

Question: 8

Where can you configure the Availability to Promise formulas in SAP Commerce Cloud?

Please choose the correct answer.

 a) In the Backoffice Administration Cockpit
 b) In the Backoffice Customer Support Cockpit
 c) In the Backoffice Adaptive Search Perspective
 d) In the Backoffice Order Fulfillment Cockpit

Answer: a

Question: 9

You would like to modify a website based on existing content using SmartEdit. How can you do this?

There are 3 correct answers to this question.

   a) Clone a web site and edit it.
   b) Clone a media item and edit its properties.
   c) Clone a page and edit its content.
   d) Clone a component and edit it.
   e) Create a page based on an existing page template.

Answer: c, d, e

Question: 10

You are asked to propose an automated high-performance solution for updating the products on a retail store's web site. You are also told that the product portfolio is only updated at the beginning of the month.

What would you propose for this requirement?

Please choose the correct answer.

   a) Workflows
   b) ImpEx
   c) Cron jobs
   d) RESTful web services

Answer: c

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